

## **Front of House Staff – Bartender**

The Royal Manitoba Theatre Centre exists to celebrate the widest spectrum of theatre art. Deeply rooted in the province of Manitoba, which gave it life and provides for its growth, Royal MTC aspires to both reflect and engage the community it serves. Canada's oldest regional theatre, each season Royal MTC produces ten plays at two venues as well as the Winnipeg Fringe Theatre Festival, The Bridge: A Festival of Ideas, and an annual regional tour. [royalmtc.ca](http://royalmtc.ca)

Reporting to the Front of House Manager, Front of House staff are crucial in creating an outstanding patron experience. These positions are seasonal part-time hourly. The season runs from October through May with the possibility of additional hours in June and July, based on rental schedule.

### Responsibilities

- Must be available to work a minimum of 60% of all MTC events
- Adhere to all Manitoba Liquor Laws and safe handling of food practices
- Enthusiastically contribute to a positive patron experience
- Identify and address Front of House safety issues
- Serve a variety of standard beverages and pre-packaged food
- Manage cash and operate POS system
- Maintain cleanliness and organization of workstation
- Contribute to the cleaning of all Front of House areas including washrooms
- Contribute to the adhering of COVID-19 protocols including a reasonable management of patron participation and sanitization of all public areas

### Qualifications

- Must be fully vaccinated for COVID-19 in a manner approved by Health Canada
- Must have Smart Choices (formerly Serving it Safe) certification
- Must have exemplary customer service skills with an enthusiastic and positive attitude
- One year serving experience an asset
- Self-motivated and able to work in a fast-paced environment
- Excellent oral communication skills
- POS experience an asset
- Frequently stand/walk and go up and down stairs during prolong shifts
- Able to lift objects weighing up to 30 pounds periodically
- Ability to accommodate a demanding and flexible schedule, including evening, weekend, and holidays (corresponding to theatre schedule)
- Team-oriented with an authentic enthusiasm to be part of a vibrant theatre scene

Compensation - \$12/Hour

Interested candidates are asked to submit a resume to Sheena Baird, Director of Patron Services at [sbaird@royalmtc.ca](mailto:sbaird@royalmtc.ca).

As demonstrated by our Equity, Diversity, Inclusion and Anti-Racism Commitment to Action, Royal MTC is on a deliberate and strategic path to creating an inclusive environment for all employees and becoming an anti-racist organization. We desire to attract a workforce that reflects and shares these values. Recognizing the history of underrepresentation of Indigenous, Black, and people of colour (IBPOC) employees in our company, we will prioritize qualified individuals who self-identify as IBPOC.

We are committed to accommodating applicants with disabilities throughout the hiring process and will work with all applicants requesting accommodation at any stage of our process. If you require additional accommodations, please email [hr@royalmtc.ca](mailto:hr@royalmtc.ca). We thank all candidates for their interest; however only candidates selected for further consideration will be contacted